Research data management requirements: - how can we collate experiences to benefit and better services?

Scott Brandt, Jake Carlson, Sarah Jones, Angus Whyte & Anthony Beitz

DCC   PURDUE UNIVERSITY   M UNIVERSITY OF MICHIGAN

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Learning from collective experience

- What have we learned over the past ten years about gathering requirements?

- What approaches could be developed now to better understand user needs?

- What is needed to better connect local efforts to the larger curation community and vice-versa?

- Would it be worthwhile developing a shared 'question bank' that catalogues the questions that have been asked by theme, and links to related materials?

Translating requirements into RDM services

- What does experience with the discussed methods tell us about how they may be improved?

- Are more targeted explorations needed?

- Would it be worthwhile to create tools that explore specific service needs at key 'intervention points' in the data lifecycle?
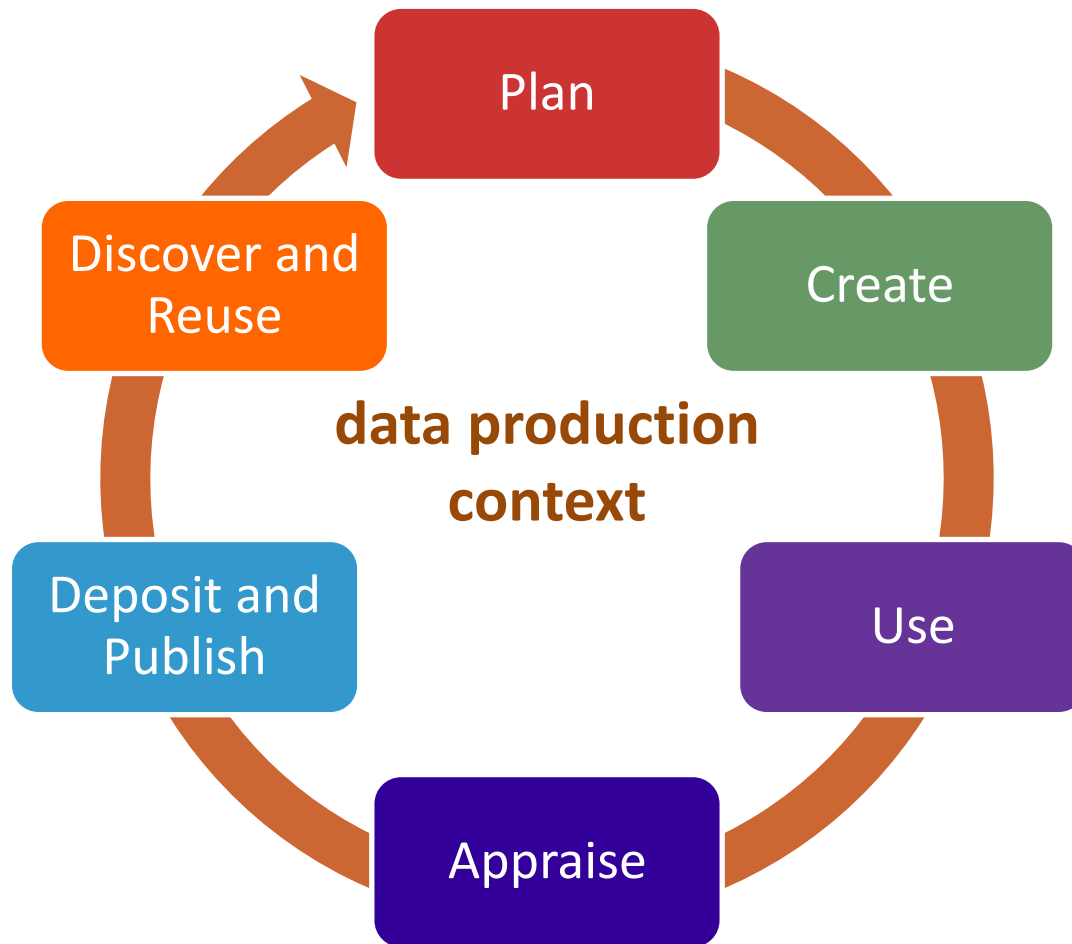
Sharing collective experience

- How can we better communicate experience in identifying and assessing user needs to help others implement and deliver RDM services at research institutions?

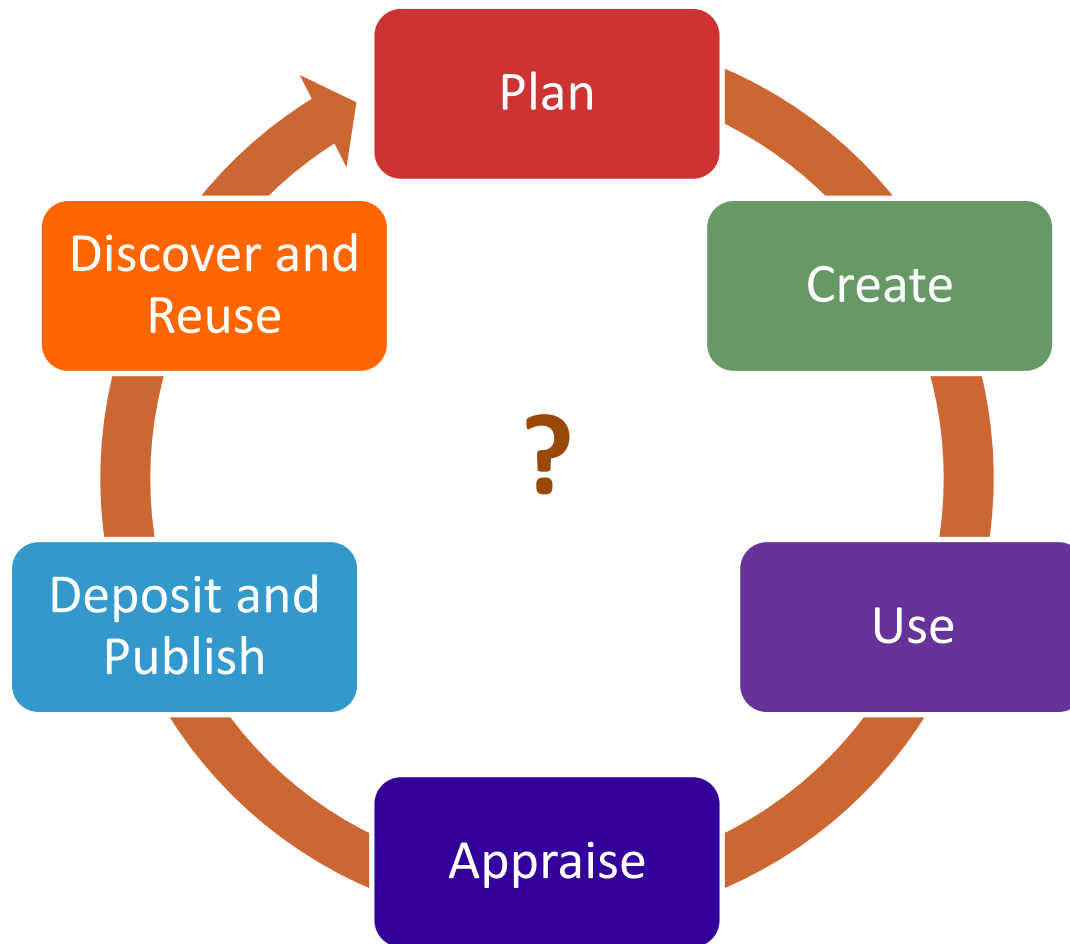- What are the strengths and weaknesses of the current approaches to sharing results?
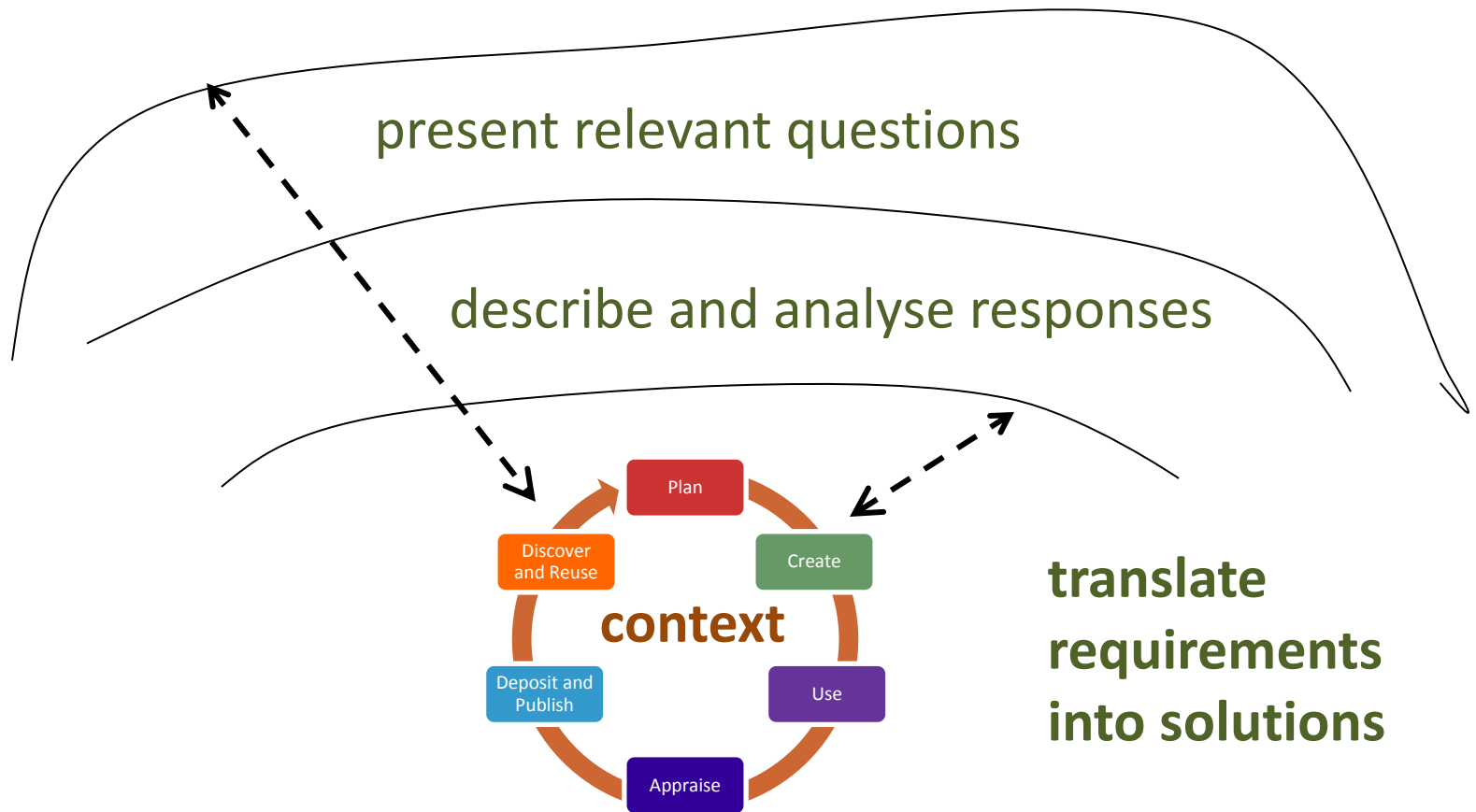
RDM requirements throughout the lifecycle

Based on MANTRA
data lifecycle

What do we need to help us appreciate the data production context?

What kinds of tools and resource do we need?

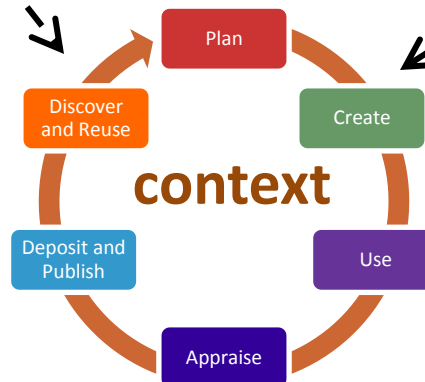**To support dialogue about requirements
and available solutions**

present relevant questions

describe and analyse responses

**translate
requirements
into solutions**

Plan

Create

Use

Appraise

Deposit and
Publish

Discover
and Reuse

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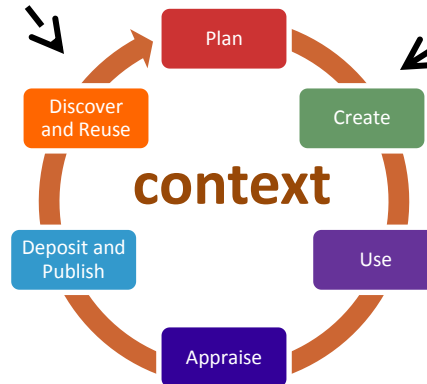**translate
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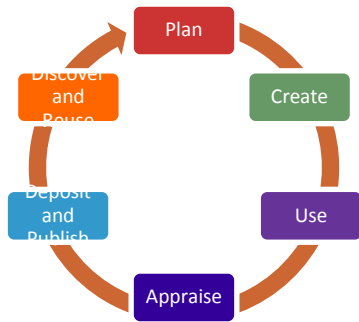and available solutions**

**Data Curation
Profiles Toolkit**

present relevant questions

describe and analyse responses

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**translate
requirements
into solutions**

What do we need more of?

RDM service's awareness of requirements

	high	**low**
high	Closed questions	Open ended questions
low	Open ended questions	Scenarios User Stories Mock-ups Shared vocab.

Data producers' awareness of solutions

Plan

Create

Use

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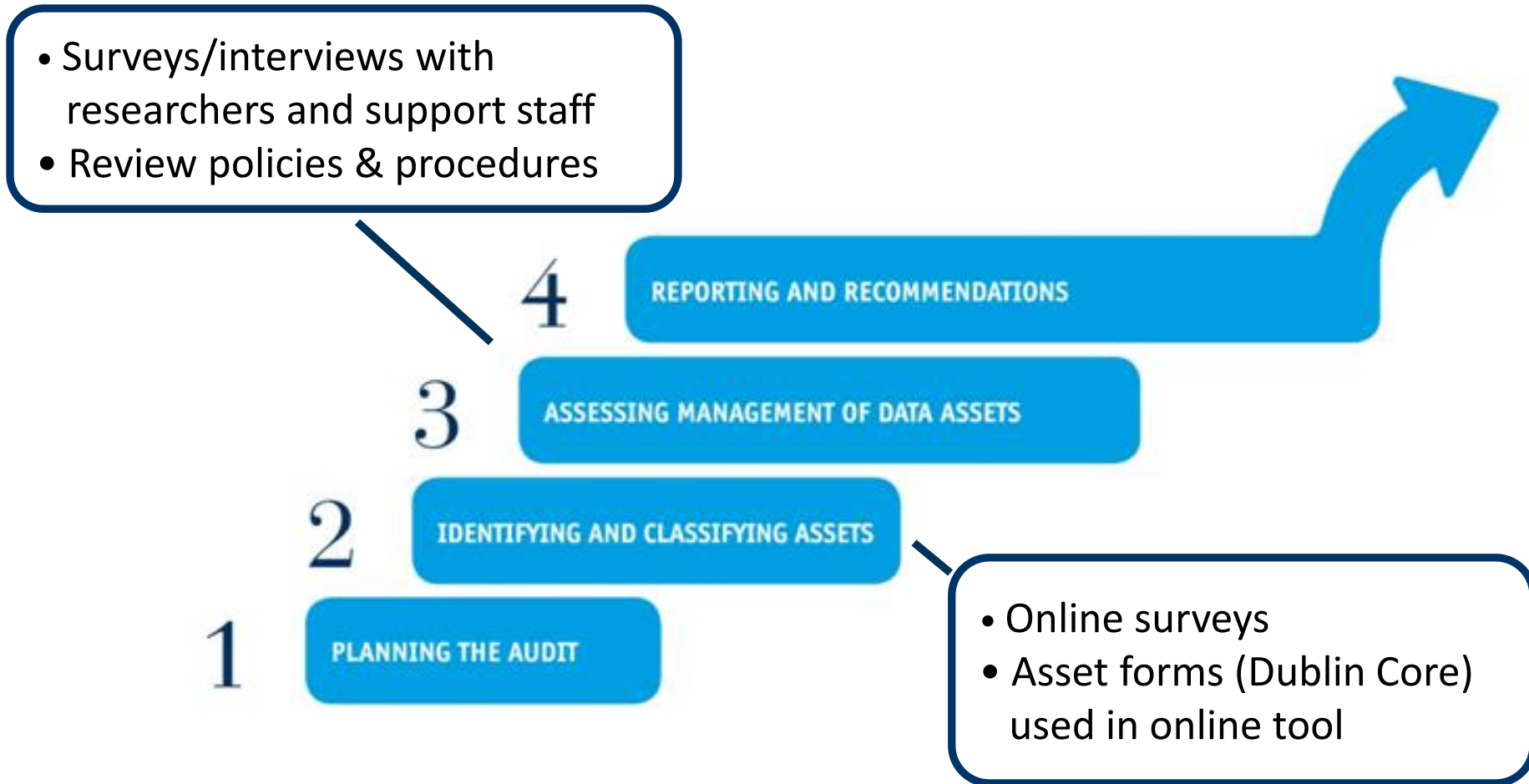Discover and Reuse

Data Asset Framework

- A methodology to 'audit' data holdings and investigate data management practice

- Created in a 6-month JISC project in 2008

- Used extensively in UK institutions to inform RDM policy and service development

www.data-audit.eu/docs/DAF_Implementation_Guide.pdf

Data Asset Framework

- Surveys/interviews with researchers and support staff
- Review policies & procedures

4 REPORTING AND RECOMMENDATIONS

3 ASSESSING MANAGEMENT OF DATA ASSETS

2 IDENTIFYING AND CLASSIFYING ASSETS

1 PLANNING THE AUDIT

- Online surveys
- Asset forms (Dublin Core) used in online tool

www.data-audit.eu/docs/DAF_Implementation_Guide.pdf

DAF strengths and weaknesses

✔ ✔ ✔	✗ ✗ ✗
Simple	No easy access to reusable examples or results
Flexible	Lacks support for continuous engagement
Good take-up	Unbalanced coverage of specific service areas

Question bank proposal

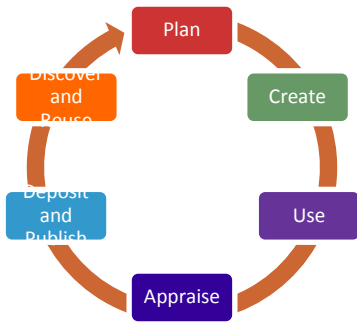| ✗ ✗ ✗	✔ ✔ ✔
No easy access to reusable examples or results	Provide repository of questions, instruments, results
Lacks support for continuous engagement	Identify questions appropriate for different data production stages and contexts
Unbalanced coverage of specific service areas	Collate community experience

Bank of what kind of questions?

RDM service's awareness of requirements

	high	**low**
high	**Closed questions**	**Open ended questions**
low	**Open ended questions**	**Scenarios** **User Stories** **Mock-ups** **Shared vocab.**

Data producers' awareness of solutions

Next Steps

- Want to collate more surveys, interviews, checklists, workflows

- Firm up the scope

- Test the use cases with e.g. Subject Librarians

- See us in the [Research Data Spring](#)!